



Report Portal

User Guide

IT Division
PHILLIP BANK PLC.

Last update: 2022-09-14

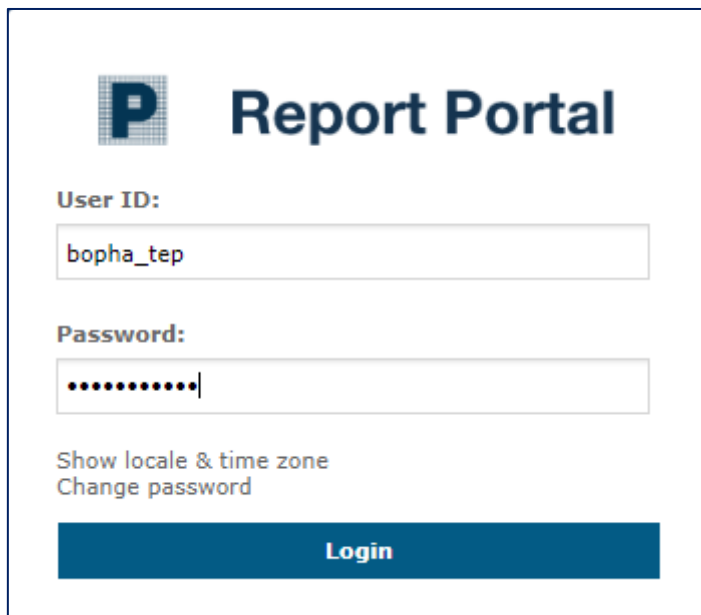
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1. Log in

Open a web browser (e.g. Firefox or Chrome), fill in <https://portal.phillipbank.com.kh/report> and press Enter.

Enter **User ID** and **Password** then click on **Login** button.



P Report Portal

User ID:
bopha_tep

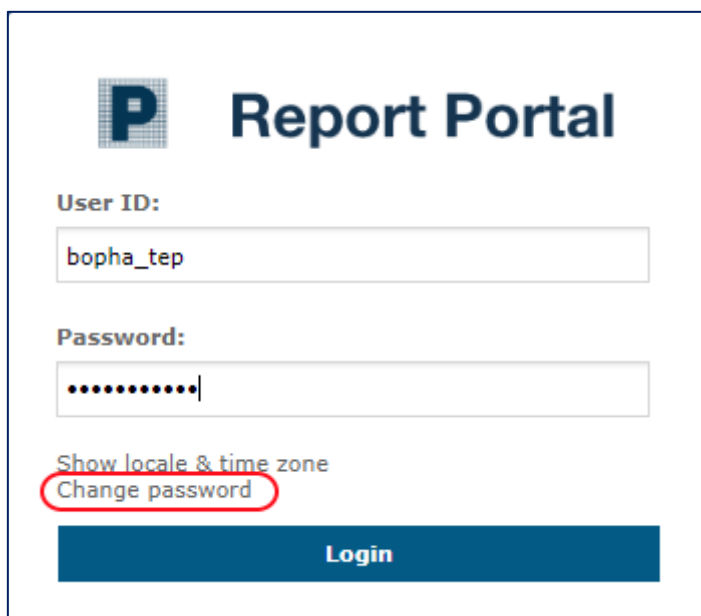
Password:
.....|

Show locale & time zone
Change password

Login

User ID is not case sensitive, but password is.

To change a password, from the login screen (log out, if it is already logged in), click on **Change password** right above the blue **Login** button.



P Report Portal

User ID:
bopha_tep


Password:
.....|

Show locale & time zone
Change password

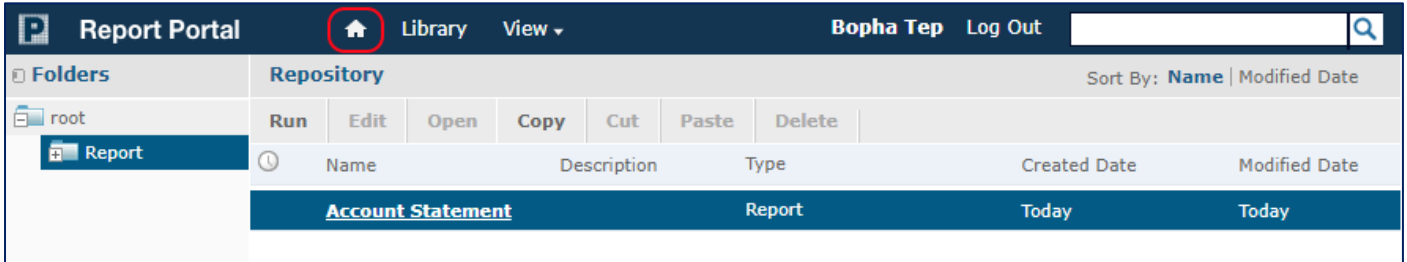
Login

After clicking on Change password, input your new password and confirm new password.

2. Main Screen

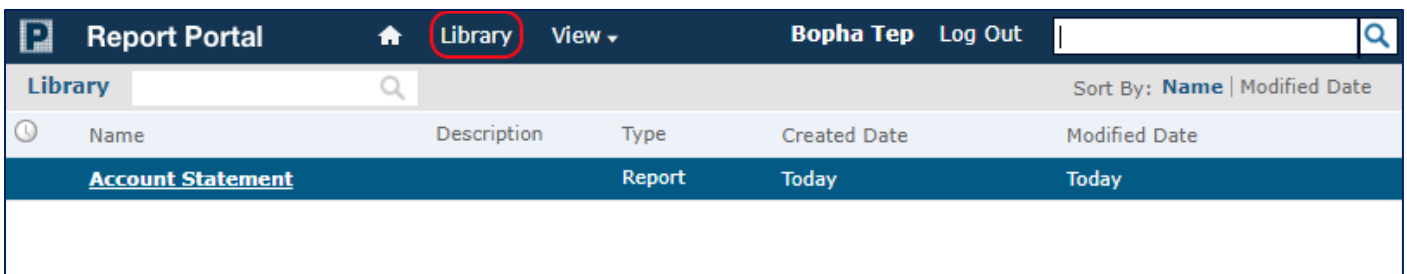
Successful login should bring you to the **Home**  screen. The **Folders** panel lists all folders and subfolders that you have access to. The **Repository** panel displays the reports from the selected folder.

Library (right after Home) lists all reports at once (from all folders and subfolders) in order (by name or by modified date). If you have permission to only some reports in of a folder, you will not see the folder name in **Home** screen. Instead, those reports will show up in the **Library** screen.



Name	Description	Type	Created Date	Modified Date
<u>Account Statement</u>		Report	Today	Today

Home



Name	Description	Type	Created Date	Modified Date
<u>Account Statement</u>		Report	Today	Today

Library

3. Run a Report

To run a report, click on a report name (or select it, then click on **Run**) in the **Repository** panel. You can also click on **Library** to see all reports that available for you or search for reports from the **Search** box (top right corner).

If the report contains the criteria, you should see the **Options** panel that allows us to specify input values (parameters) before generating the report. Then click on **Apply** button, at the bottom left, to run the report.

P Report Portal Library View

Options

From
2020-02-01

To
2020-02-06

* Account No.
111001425 USD Customer E

Account Statement Data refreshed 2020-02-27 at 13:30:04

Back 📄 ↶ ↷ ↺

ACCOUNT STATEMENT
Period: 2020-02-01 to 2020-02-06

Printed: 2020-02-27 13:30:05 PM

PhillipBank
Kampong Chhnang

[Account Holder Name]
N/A, Khleang Prak, B-er, Kampong Chhnang, Kampong Chhnang

ACCOUNT INFORMATION		ACCOUNT SUMMARY	
Account Number	111001425	Current Balance	1.82
Account Type	Savings (USD)	Available Balance	1.82
Opened Date	2018-12-20	Total Blocked Amount	0.00

ACCOUNT ACTIVITY

Post Date	Value Date	Description	Debit	Credit	Balance
		Balance Forward		1.95	1.95
2020-02-05	2020-02-05	Payroll, O_111001425 Ref# 011c415200360146		129.25	131.20
2020-02-06	2020-02-06	ATM Cash Withdrawal Ref# 111CWAT200370003	50.00		81.20
2020-02-06	2020-02-06	ATM Cash Withdrawal Ref# 111CWAT200370004	50.00		31.20
2020-02-06	2020-02-06	ATM Cash Withdrawal Ref# 111CWAT200370005	2.45		28.75
2020-02-06	2020-02-06	ATM Cash Withdrawal Ref# 111CWAT200370006	24.48		4.27
Ending Balance			126.93	131.20	4.27

Apply

Reset

Balance in "-" indicates overdrawn balance. It is the Customer's duty and responsibility to examine all the entries and balance shown above and notify the bank in writing of any discrepancies within fourteen (14) days from the last day of the month.

4. Export

After the report is generated, we will be able to **Export** the report to many available formats as shown in the picture below. The most common ones would be **Excel (.xlsx)** and **PDF**.

The screenshot displays a 'Report Portal' interface for an 'Account Statement'. The page title is 'Account Statement' with a sub-header 'Data refreshed 2020-02-27 at 13:30:04'. The left sidebar contains 'Options' with filters for 'From' (2020-02-01), 'To' (2020-02-06), and 'Account No.' (111001425 USD Customer E). The main content area shows the account holder's name 'Phil' and 'Kampong Chhnang'. A dropdown menu is open, listing export formats: Excel (highlighted), Word, PDF, Excel (Paginated), XLS (Paginated), XLS, CSV, RTF, ODT, ODS, and PPTX. The background shows an 'ACCOUNT SUMMARY' table and a list of transactions.

	Debit	Credit	Balance
001425 Current Balance			1.82
111001425 (USD) Available Balance			1.82
8-12-20 Total Blocked Amount			0.00
		1.95	1.95
		129.25	131.20

Post Date	Val			
2020-02-05	202			
2020-02-06	2020-02-06	ATM Cash Withdrawal Ref# 111CWAT200370003	50.00	81.20
2020-02-06	2020-02-06	ATM Cash Withdrawal Ref# 111CWAT200370004	50.00	31.20
2020-02-06	2020-02-06	ATM Cash Withdrawal Ref# 111CWAT200370005	2.45	28.75
2020-02-06	2020-02-06	ATM Cash Withdrawal Ref# 111CWAT200370006	24.48	4.27
Ending Balance			126.93	131.20

Balance in "-" indicates overdrawn balance. It is the Customer's duty and responsibility to examine all the entries and balance shown above and notify the bank in writing of any discrepancies within fourteen (14) days from the last day of the month.

5. REST API

Phillip Report Portal provides web services that allow client applications to interact with the server programmatically to retrieve the reports.

The same credential (User ID and Password) is used to authenticate to REST API.

Method	GET
Authentication	Basic Authentication
URL	https://portal.phillipbank.com.kh:8448 /report/rest_v2/reports/Report/<path-of-report>.<format>?<criteria>
<format>	Output type: json, xml, csv, xlsx, xls, docx, rtf, odt, ods, pdf, html, jprint
<criteria>	Input controls such as IC_FROM_DATE and IC_TO_DATE
Return Value	<ul style="list-style-type: none"> 200 OK – The content is the requested file 404 Not Found – When the specified report URI is not found in the repository 400 Bad Request – When the specified report URI is not found in the repository

Account Statement

Sample Request:

Retrieve data as JSON for 01 Sep 2019 to 04 Nov 2019

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/Account_Statement.json?IC_FROM_DATE=2019-09-01&IC_TO_DATE=2019-11-04&IC_ACCOUNT_NO=00000XXXX

Retrieve data as CSV from 01 Sep 2019 to 04 Nov 2019

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/Account_Statement.csv?IC_FROM_DATE=2019-09-01&IC_TO_DATE=2019-11-04&IC_ACCOUNT_NO=00000XXXX

Retrieve data as XML of Today's transactions

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/Account_Statement.xml

Sample JSON Response:

```
{
  "txn_date": "2019-09-04T00:00:00",
  "value_date": "2019-09-04T00:00:00",
  "description": "CONVERSION TRANSACTION\nRef# 011CASABAL19247",
  "dr_amount": "",
  "cr_amount": 10355.33,
  "balance": 10355.33
}
```

#	JSON Property Name	Description
1	txn_date	Transaction Date
2	value_date	Value Date
3	description	Transaction Description & Reference Number
4	dr_amount	Debit Amount
5	cr_amount	Credit Amount
6	balance	Post Balance

Bill Payment Transactions

Sample Request:

Retrieve data as JSON for 11 Jun 2021 to 12 Jun 2021

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/Bill_Payment_Transactions.json?IC_FROM_DATE=2021-06-11&IC_TO_DATE=2021-06-12&IC_ACCOUNTS_NO=016000564

Retrieve data as CSV for 11 Jun 2021 to 12 Jun 2021

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/Bill_Payment_Transactions.csv?IC_FROM_DATE=2021-06-11&IC_TO_DATE=2021-06-12&IC_ACCOUNTS_NO=016000564

Retrieve data as XML for 11 Jun 2021 to 12 Jun 2021

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/Bill_Payment_Transactions.xml?IC_FROM_DATE=2021-06-11&IC_TO_DATE=2021-06-12&IC_ACCOUNTS_NO=016000564

Sample JSON Response:

```
{
  "no": 1,
  "from_acc_desc": "MET, *****",
  "to_acc": "016000564",
  "to_acc_name": "*****",
  "service_name": "Bill Payment",
  "bill_provider_name": "*****",
  "invoice_id": "P2007FIR0000001052",
  "invoice_name": "*****",
  "ccy": "USD",
  "txn_amount": 70.0,
  "txn_fee": 0.0,
  "exchange_rate": 1.0,
  "txn_ref_no": "019MPGI211620001",
  "status_desc": "Successful",
  "remark": "Payment to *****",
  "created_at": "2021-06-11T10:09:55"
}
```

#	JSON Property Name	Description
1	no	Sequence Number
2	from_acc_desc	From Customer Name
3	to_acc	To Account Number
4	to_acc_name	To Account Name
5	service_name	Service Name
6	biller_provider_name	Biller Name
7	invoice_name	Invoice Name
8	ccy	Currency
9	txn_amount	Txn. Amount
10	txn_fee	Fee of Txn.
11	exchange_rate	Exchange Rate
12	txn_ref_no	Txn. Reference Number
13	status_desc	Txn. Status
14	remark	Remark
15	created_at	Txn. Created Date

Account Statement (TrueMoney only)

Sample Request:

Retrieve data as JSON for 01 Sep 2019 to 04 Nov 2019

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/True_Money/Account_Statement.json?IC_FROM_DATE=2019-09-01&IC_TO_DATE=2019-11-04

Retrieve data as CSV from 01 Sep 2019 to 04 Nov 2019

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/True_Money/Account_Statement.csv?IC_FROM_DATE=2019-09-01&IC_TO_DATE=2019-11-04

Retrieve data as XML of Today's transactions

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/True_Money/Account_Statement.xml

Sample JSON Response:

```
{
  "no": 1,
  "txn_date": "2019-11-28T00:00:00",
  "value_date": "2019-11-28T00:00:00",
  "txn_code": "CTC",
  "txn_desc": "CUSTOMER TRANSFER CHARGE",
  "txn_ref_no": "091TMLT193320001",
  "did": "76073137",
  "phone": "0964666174",
  "dr_amount": 38400,
  "cr_amount": null,
  "balance": 12345600
}
```

#	JSON Property Name	Description
1	no	Sequence Number
2	txn_date	Transaction Date
3	value_date	Value Date
4	txn_code	Transaction Code
5	txn_desc	Transaction Description
6	txn_ref_no	Transaction Reference Number
7	did	Dealer ID
8	phone	Customer's phone number
9	dr_amount	Debit Amount
10	cr_amount	Credit Amount
11	balance	Post Balance

Transaction on Integration Gateway (Wing)

Sample Request:

Retrieve data as JSON for 16 Jun 2021 to 17 Jun 2021

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/Wing/Wing_Transaction_on_Integration_Gateway.json?IC_FROM_DATE_TIME=2021-06-16&IC_TO_DATE_TIME=2021-06-17

Retrieve data as CSV for 16 Jun 2021 to 17 Jun 2021

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/Wing/Wing_Transaction_on_Integration_Gateway.csv?IC_FROM_DATE_TIME=2021-06-16&IC_TO_DATE_TIME=2021-06-17

Retrieve data as XML for 16 Jun 2021 to 17 Jun 2021

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/Wing/Wing_Transaction_on_Integration_Gateway.xml?IC_FROM_DATE_TIME=2021-06-16&IC_TO_DATE_TIME=2021-06-17

Sample JSON Response:

```
{
  "no": 1,
  "channel": "AGENT",
  "product_code": "WING",
  "branch_code": "071",
  "dr_acc": "019004208",
  "cr_acc": "071001410",
  "txn_ccy": "USD",
  "txn_amt": 475.33,
  "ext_txn_id": "UCP701780",
  "txn_ref_no": "071WING211670005",
  "value_date": "2021-06-16T00:00:00",
  "remark": "",
  "resp_desc": "Approved and completed successfully",
  "created_at": "2021-06-16T13:28:50",
  "txn_session": "A8C8C71607EAD52C7AADF242BDD2337E8624D919F7A6CC0D4C865A8D2EEE9EB7"
}
```

#	JSON Property Name	Description
1	no	Sequence Number
2	channel	Channel of Txn.
3	product_code	Product Code of Txn.
4	branch_code	Branch of Txn.
5	dr_acc	Debit Account Number
6	cr_acc	Credit Account Number
7	txn_ccy	Txn. Currency
8	txn_amt	Amount
9	ext_txn_id	External Txn. ID
10	txn_ref_no	Txn. Reference Number
11	value_date	Value Date of Txn.
12	remark	Remark of Txn.
13	resp_desc	Respond Description
14	created_at	Created Txn.
15	txn_session	Txn. Session

Sanction Search (PLAC)

Sample Request:

Retrieve data as JSON for search name KIM JONG UN

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/PLAC/Sanction_Search.json?IC_SEARCH=KIM JONG UN

Retrieve data as CSV for search name KIM JONG UN

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/PLAC/Sanction_Search.csv?IC_SEARCH=KIM JONG UN

Retrieve data as XML for search name KIM JONG UN

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/PLAC/Sanction_Search.xml?IC_SEARCH=KIM JONG UN

Sample JSON Response:

```
{
  "review_date": "2021-06-24T00:30:59",
  "source": "OFAC",
  "score": 100,
  "match_name": "Kim Jong Un",
  "program": "DPRK3",
  "type": "individual",
  "country": "",
  "document_type": "",
  "dob": "",
  "id": "20157",
  "note": ""
}
```

#	JSON Property Name	Description
1	review_date	Date review of the ID
2	source	Can sanction free source or other internal source which is added by own entity
3	score	Score of hit record
4	match_name	Name match
5	program	Program
6	type	Type
7	country	Country of profile
8	document_type	Document Type
9	dob	Date of Birth from Profile
10	id	ID of profile
11	note	Other note

For the records which are hit with OFAC and UN sources, we have provided links to access Sanction List as below figure

The screenshot shows the 'Report Portal' interface. The top navigation bar includes 'Report Portal', 'Library', 'View', 'Manage', 'Bopha Tep', and 'Log Out'. The main content area is titled 'Sanction Search' and shows a search for 'KIM JONG UN'. The search results table is as follows:

Review Date	Source	Profile ID	Score	Name	Program	Type	Country	Doc.
2021-06-24	OFAC	20157	100	Kim Jong Un	DPRK3	Individual		
2021-06-24	CIA_PEP		100	KIM Jong Un	Korea, North	individual		
2021-06-24	CIA_PEP		100	KIM Jong Un	Korea, North	individual		
2021-06-24	CIA_PEP		100	KIM Jong Un	Korea, North	individual		

Follow the link, you should be able to redirect to their respective page.

OFAC: <https://sanctionssearch.ofac.treas.gov/Details.aspx?id=20157>

UN: <https://scsanctions.un.org/en/>

Phillip Pay

Sample Request:

Retrieve data as JSON for 11 Jul 2021 to 12 Jul 2021

7https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/Phillip_Pay.json?IC_FROM_DATE=2021-07-11&IC_TO_DATE=2021-07-12

Retrieve data as CSV for 11 Jul 2021 to 12 Jul 2021

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/Phillip_Pay.csv?IC_FROM_DATE=2021-07-11&IC_TO_DATE=2021-06-12

Retrieve data as XML for 11 Jul 2021 to 12 Jul 2021

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/Phillip_Pay.xml?IC_FROM_DATE=2021-07-11&IC_TO_DATE=2021-07-12

Sample JSON Response:

```
{
  "no": 1,
  "created_at": "2021-06-11T10:09:55"
  "from_acc": "00000564",
  "from_acc_name": "MET, *****",
  "to_acc": "01600564",
  "to_acc_name": "*****",
  "service_desc": "Bill Payment",
  "ccy": "USD",
  "txn_amount": 70.0,
  "txn_fee": 0.0,
  "exchange_rate": 1.0,
  "txn_ref_no": "019MPGI21162001",
  "payment_ref_no": "a67d01ff-e765-4611-9aec-48011228cfed",
  "status_desc": "Successful",
  "remark": "Payment to *****",
}
```

#	JSON Property Name	Description
1	no	Sequence Number
2	created_at	Txn. Created Date
3	From_acc	From Account Number
2	from_acc_desc	From Customer Name
4	to_acc	To Account Number
5	to_acc_name	To Account Name
6	service_desc	Service Name
7	ccy	Currency
8	txn_amount	Txn. Amount
9	txn_fee	Fee of Txn.
10	exchange_rate	Exchange Rate
11	txn_ref_no	Txn. Reference Number
12	Payment_ref_no	Payment Reference Number
13	status_desc	Txn. Status
14	remark	Remark

Merchant Transaction

Sample Request:

Retrieve data as JSON for 11 Jul 2022 to 12 Jul 2022

```
https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/  
Merchant_Transaction.json?IC_FROM_DATE_TIME=2022-07-11 00:00:00&IC_TO_DATE_TIME =2022-07-12  
23:59:59&IC_MERCHANTS=38757
```

Retrieve data as CSV for 11 Jul 2022 to 12 Jul 2022

```
https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/  
Merchant_Transaction.csv?IC_FROM_DATE_TIME =2022-07-11 00:00:00&IC_TO_DATE_TIME =2022-07-12  
23:59:59&IC_MERCHANTS=38757
```

Retrieve data as XML for 11 Jul 2022 to 12 Jul 2022

```
https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/  
Merchant_Transaction.xml?IC_FROM_DATE_TIME =2022-07-11 00:00:00&IC_TO_DATE_TIME =2022-07-12  
23:59:59&IC_MERCHANTS=38757
```

Sample JSON Response:

```
{  
  "no": 1,  
  "created_at": "2022-07-11T08:07:53",  
  "from_bank_name": "ABA Bank",  
  "from_acc": "002489338",  
  "from_acc_name": "*****",  
  "merchant_code": "38757",  
  "merchant_name": "*****",  
  "ccy": "USD",  
  "txn_amount": 3.4,  
  "txn_ref_no": "000KHQR222558330",  
  "payment_ref_no": "185565042",  
  "status_desc": "Successful",  
  "payload": "Payment",  
  "remark": "N/A/22254997394"  
}
```

#	JSON Property Name	Description
1	no	Sequence Number
2	created_at	Created at
3	From_bank_name	From bank name
2	from_acc	From account number
4	from_acc_name	From account full name
5	merchant_code	Merchant code
6	merchant_name	Merchant name
7	ccy	Currency
8	txn_amount	Txn amuont
9	Txn_ref_no	Transaction reference number
10	payment_ref_no	Payment reference number
11	status_code	Status
12	payload	Can be top up or payment
14	remark	Remark

Account Statement PPWSA

Sample Request:

Retrieve data as JSON for 01 Sep 2022 to 04 Sep 2022

[https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/PPWSA/Account_Statement.json?IC_FROM_DATE_TIME=2022-09-01 00:00:00&IC_TO_DATE_TIME =2022-09-04 23:59:59](https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/PPWSA/Account_Statement.json?IC_FROM_DATE_TIME=2022-09-01%20:00:00&IC_TO_DATE_TIME=2022-09-04%20:59:59)

Retrieve data as CSV from 01 Sep 2022 to 04 Sep 2022

[https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/PPWSA/Account_Statement.csv?IC_FROM_DATE_TIME=2022-09-01 00:00:00&IC_TO_DATE_TIME =2022-09-04 23:59:59](https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/PPWSA/Account_Statement.csv?IC_FROM_DATE_TIME=2022-09-01%20:00:00&IC_TO_DATE_TIME=2022-09-04%20:59:59)

Retrieve data as XML of Today's transactions

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/PPWSA/Account_Statement.xml

Sample JSON Response:

```
{
  "account_no": "00000****",
  "account_type": "Current (KHR)",
  "branch_name": "Monivong",
  "period": "Period: 2022-09-01 to 2022-09-12",
  "full_name": "*** ",
  "address": "ADD1 ",
  "ac_open_date": "2021-07-30T00:00:00",
  "curr_balance": 106474048,
  "avl_balance": 106474048,
  "blocked_amount": 0,
  "txn_date": "",
  "value_date": "",
  "description": "Balance Forward",
  "dr_amount": "",
  "cr_amount": 100654648,
  "balance": 100654648
}
```

#	JSON Property Name	Description
1	account_no	Account Number
2	Account_type	Account type
3	Branch_name	Branch name
4	period	Period view the report
5	full_name	Customer Full name
6	address	Customer Address
7	ac_open_date	Account open date
8	curr_balance	Current balance
9	avl_balance	Available balacne
10	txn_date	Transaction Date
11	value_date	Value Date
12	description	Transaction Description & Reference Number
13	dr_amount	Debit Amount
14	cr_amount	Credit Amount
15	balance	Post Balance

Account Statement EDC

Sample Request:

Retrieve data as JSON for 01 Sep 2022 to 04 Sep 2022

[https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/EDC/Account_Statement_EDC.json?IC_FROM_DATE_TIME=2022-09-01 00:00:00&IC_TO_DATE_TIME=2022-09-04 23:59:59](https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/EDC/Account_Statement_EDC.json?IC_FROM_DATE_TIME=2022-09-01%2000:00:00&IC_TO_DATE_TIME=2022-09-04%2023:59:59)

Retrieve data as CSV from 01 Sep 2022 to 04 Sep 2022

[https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/EDC/Account_Statement_EDC.csv?IC_FROM_DATE_TIME=2022-09-01 00:00:00&IC_TO_DATE_TIME=2022-09-04 23:59:59](https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/EDC/Account_Statement_EDC.csv?IC_FROM_DATE_TIME=2022-09-01%2000:00:00&IC_TO_DATE_TIME=2022-09-04%2023:59:59)

Retrieve data as XML of Today's transactions

https://portal.phillipbank.com.kh:8448/report/rest_v2/reports/Report/EDC/Account_Statement_EDC.xml

Sample JSON Response:

```
{
  "account_no": "00000****",
  "account_type": "Current (KHR)",
  "branch_name": "Monivong",
  "period": "Period: 2022-09-01 to 2022-09-12",
  "full_name": "*** ",
  "address": "ADD1 ",
  "ac_open_date": "2021-07-30T00:00:00",
  "curr_balance": 106474048,
  "avl_balance": 106474048,
  "blocked_amount": 0,
  "txn_date": "",
  "value_date": "",
  "description": "Balance Forward",
  "dr_amount": "",
  "cr_amount": 100654648,
  "balance": 100654648
}
```

#	JSON Property Name	Description
1	account_no	Account Number
2	Account_type	Account type
3	Branch_name	Branch name
4	period	Period view the report
5	full_name	Customer Full name
6	address	Customer Address
7	ac_open_date	Account open date
8	curr_balance	Current balance
9	avl_balance	Available balacne
10	txn_date	Transaction Date
11	value_date	Value Date
12	description	Transaction Description & Reference Number
13	dr_amount	Debit Amount
14	cr_amount	Credit Amount
15	balance	Post Balance

Frequently Asked Question (FAQ)

Q: How do I change the password?

A: See [Log in](#)

Q: After successfully logged in, my screen is empty: there is no folder; no report. How to fix this?

A: Try refreshing the browser by pressing F5 while holding down the Ctrl key.

Q: I do not see folders and reports as my colleague does. Why?

A: You may not have the same permissions to folders and reports as your colleague. If you are supposed to get those, please contact us at it_report@phillipbank.com.kh.